THE RETREAT CABINS, LLC 119 KAMMER RD POPLARVILLE, MS 39470 601-795-9944 877-213-1799 www.theretreatcabins.com

Date

Name of guest Address of guest City,state,zip

We at Retreat Cabins, want to thank you for choosing us as your rental destination. Please take time to read our General Information and Conditions and sign the agreement(last page) and return to us before check-in. Please find below the confirmation for your reservations with Retreat Cabins. Please bring confirmation letter with you to have contact numbers. Check-in is at 3: 00 pm and check-out is at 11:00 am. Early check-ins and late check-outs may be arranged for an additional fee. Must call office for details.

Retreat Property address is 119 Kammer Rd, this is the office address.

Arrival:

Length of Stay: BALANCE DUE:

Max. Occupancy: (strictly enforced) Responsible Tenant: Email address: Home phone:

Departure:

Cabin:

Cell phone:

RESERVATIONS:

A CREDIT CARD IS NEEDED TO MAKE A RESERVATION, WE ACCEPT VISA, MASTERCARD.

BY BOOKING RESERVATIONS WITH RETREAT CABINS, YOU HEREBY AGREE WITH ALL TERMS AND AGREEMENTS.

A \$75.00 RESERVATION FEE IS REQUIRED AND WILL BE CHARGED THE DAY THE RESERVATION IS MADE.

WHEN BOOKING A RESERVATION ON OR AROUND A HOLIDAY (EASTER, MEMORIAL DAY, JULY 4, LABOR DAY, THANKSGIVING, CHRISTMAS AND NEW YEARS), THE DEPOSIT DUE WILL BE 1/2 OF TOTAL STAY.

THE REMAINING BALANCE IS DUE THE DAY BEFORE ARRIVAL. IF WE DO NOT RECEIVE A PHONE CALL STATING OTHERWISE, WE WILL CHARGE CREDIT CARD ON FILE FOR BALANCE. YOU MUST CALL OUR OFFICE IF YOU WANT TO MAKE OTHER PAYMENT ARRANGEMENTS.

WE DO NOT ACCEPT BUSINESS OR PERSONAL CHECKS.

YOU MUST BE 21 TO MAKE RESERVATIONS. ID'S MUST BE FURNISHED IF REQUESTED.

IN THE BEST INTEREST OF RETREAT CABINS, MANAGEMENT RESERVES THE RIGHT TO DECLINE RENTAL TO ANY PERSON OR PERSONS.

THERE IS A 2 NIGHT MINIMUM STAY.

CANCELLATION:

RESERVATIONS CANCELLED 14 DAYS PRIOR TO STAY WILL BE REFUNDED THE DEPOSIT LESS A \$20.00 CANCELLATION FEE, ISSUED ON A COMPANY BUSINESS CHECK.

RESERVATIONS CANCELLED 14 DAYS OR LESS FROM STAY NO REFUND WILL BE ISSUED AND CREDIT CARD WILL BE CHARGED ½ OF THE REMAINING BALANCE.

RESERVATIONS BOOKED ON OR AROUND HOLIDAYS (EASTER, MEMORIAL DAY, JULY 4,

LABOR DAY, THANKSGIVING, CHRISTMAS AND NEW YEARS) WILL HAVE A NO CANCELLATION POLICY. REMAINING BALANCE WILL BE DUE.

IF GUESTS CANCEL LESS THAN 24 HOURS BEFORE CHECK IN THEY WILL BE CHARGED FULL BALANCE.

IF YOU ARE A NO SHOW AND HAVE NOT CONTACTED THE OFFICE AT 1-877-213- 1799 TO CANCEL OR CHANGE YOUR RESERVATION YOU WILL BE CHARGED FOR THE REMAINING BALANCE. YOU MUST CALL THE OFFICE AND LEAVE MESSAGE.AND WE WILL RETURN CALL AS SOON AS POSSIBLE. DO NOT CALL CELL NUMBERS TO CANCEL OR CHANGE RESERVATIONS.

THERE ARE NO REFUNDS FOR EARLY DEPARTURES.

ACCOMMODATIONS AND AMENTITIES:

ALL CABINS ARE FULLY FURNISHED WITH LINENS, TOWELS, FULL KITCHEN WITH COFFEE MAKER, TOASTER, COFFEE FILTERS, DISHES, UTENSILS, POTS, TVS, DVD PLAYER(NO CABLE), WASHER/DRYER IN 2 CABINS, OUTSIDE FURNITURE, GRILLS, HOT TUBS ON COVERED DECKS, CENTRAL AIR/HEAT, FIREPLACE/WOODBURNING STOVE IN 2 CABINS. SOFA SLEEPERS ARE PROVIDED. WHEN NOT IN USE THEY SHOULD BE PUT BACK IN PLACE. DO NOT FOLD UP BED WITH BLANKETS OR PILLOWS, THIS WILL RESULT IN DAMAGING THE SLEEPER. PLEASE TRY TO REFRAIN FROM ALLOWING CHILDREN TO JUMP OR PLAY ON SLEEPERS. IF DAMAGE IS FOUND A FEE COULD INCUR. INITIAL PAPER PRODUCTS ARE PROVIDED. DISH LIQUID IS ALSO PROVIDED. GUESTS MUST BRING CHARCOAL, FISHING GEAR, BAIT, MOVIES, FLASHLIGHTS, DRINKS(DRY COUNTY), OLD TOWELS FOR FISHING.

OCCUPANCY:

THE RENTAL PERIOD BEGINS AT CHECK-IN, WHICH IS 3:00 PM UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE AND ENDS AT 11:00 AM UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE. IF YOU FAIL TO VACATE CABIN BY 11:00 AM A FEE OF \$100.00 WILL BE CHARGED TO CREDIT CARD ON FILE. CABINS ARE RESTRICTED TO THE NUMBER OF OCCUPANTS AS ADVERTISED FOR EACH. MUST BE 21 TO RENT.

GUEST OBLIGATIONS:

REASONABLE AND ORDERLY CONDUCT IS EXPECTED AT ALL TIMES HERE ON THE PROPERTY AND IN THE CABINS.

GUESTS ARE RESPONSIBLE FOR ANY AND ALL DAMAGES THAT MAY INCUR UPON THEIR STAY AT RETREAT CABINS THAT COULD RESULT IN A DAMAGE FEE.

GUESTS ARE ALSO RESPONSIBLE FOR THE GUESTS THAT ARE STAYING WITH THEM IN THE CABIN AND FOR ANY DAMAGES THAT MAY INCUR.

UPON CHECK-IN PLEASE REPORT ANY DAMAGES OR PROBLEMS YOU MAY SEE. YOU MAY CONTACT ANY RETREAT CABINS EMPLOYEE OR COME TO OFFICE. CELL NUMBERS ARE LISTED ON YOUR CONFIRMATION LETTER. PLEASE REMEMBER TO BRING IT WITH YOU.

NO HOUSE PARTIES ALLOWED! IF A HOUSE PARTY IS DISCOVERED ALL GUESTS WILL BE ASKED TO LEAVE PROPERTY WITHOUT A REFUND. SMOKING

THERE IS NO SMOKING IN THE CABINS.

SMOKING IS ALLOWED OUTSIDE ON THE DECK AREAS, ASHTRAYS HAVE BEEN PROVIDED.

IF SMOKING IS EVIDENT IN CABINS, A FEE OF \$150.00 WILL BE CHARGED TO YOUR CREDIT CARD.

CLEANING/CONDITION OF PROPERTY:

CHECK-OUT TIME 11 AM STRICKLY ENFORCED DURING PEAK SEASON UPON CHECKING OUT GUEST AGREES TO WASH AND DRY AND PUT AWAY ALL DISHES, CLEAN OUT REFRIGERATOR. LEAVE BEDS UNMADE, PUT DIRTY TOWELS IN BASKETS OR IN TUB.

PLEASE REMOVE INSIDE TRASH TO CANS PROVIDED OUTSIDE.

MAKE SURE ALL GARBAGE IS PICKED UP OUTSIDE AROUND CABIN AREA.

REPAIRS/RIGHT OF ENTRY/REFUNDS:

REPORT ALL INOPERATIVE EQUIPMENT IMMEDIATELY AS SERVICE MUST BE

SCHEDULED AS SOON AS POSSIBLE. TO ACCOMPLISH REPAIRS THE REPAIRMAN WILL HAVE RIGHT OF ENTRY. THE OWNER WILL NOTIFY YOU OF THE TIME OF SERVICE. IF EQUIPMENT CAN NOT BE FIXED, WE WILL TRY TO RELOCATE YOU TO ANOTHER CABIN, IF NOT POSSIBLE YOU WILL ONLY BE CHARGED FOR THE NIGHTS YOU HAVE STAYED.

LIABILITY AND DAMAGE:

GUEST AGREES TO DEFEND, INDEMNIFY AND HOLD RETREAT CABINS HARMLESS FROM ANY AND ALL LIABILITY, CLAIMS, LOSS, PROPERTY DAMAGE OR EXPENSES, ARISING BY REASON OF INJURY, DEATH OR DAMAGE SUSTAINED BY ANY PERSON, OR TO THE PROPERTY OF ANY PERSON, IN OR ON THE PROPERTY DURING THE RENTAL PERIOD, INCLUDING GUEST, ADDITIONAL GUESTS OR VISITORS OF GUESTS, WHERE SUCH INJURY, DEATH OR DAMAGE IS CAUSED BY A

NEGLIGENT OF INTENTIONAL ACT OF GUEST, ADDITIONAL GUEST OF ANY OF GUESTS VISITORS OR INVITEES. FISHING POLICIES:

WE HAVE APPROXIMATELY 30 ACRES OF FISHING FOR YOUR ENJOYMENT HERE AT

RETREAT CABINS, PLEASE ENJOY WHILE YOU ARE HERE, WE JUST ASK YOU FOLLOW A FEW RULES.

THE MO'FISHIN' POND WILL BE PRIVATE IF IT IS RESERVED FAIRBANKS POND WILL BE PRIVATE IF IT IS RESERVED PLEASE BE RESPECTFUL AND FISH THE OTHER PONDS.

PLEASE CATCH AND ENJOY ALL THE FISH YOU CAN EAT WHILE YOU ARE HERE. NO STOCKING OF ICE CHEST. WE DO RESERVE THE RIGHT TO INSPECT ICE CHEST.

NO TROT LINES, NO YO YO FISHING, NO JUG FISHING IS ALLOWED.

NO CLEANING FISH ON DECKS, WE PROVIDE FISH CLEANING STATIONS AT SEVERAL OF THE CABINS WITH BUCKETS, THAT WE WILL THEN CARRY OFF THE FISH, DO NOT PUT FISH REMAINS IN GARBAGE CANS OR BAGS.

ALL BOATS ON RETREAT CABINS PROPERTY ARE FOR OUR GUESTS TO USE, YOU CAN NOT RESERVE THE BOATS, BUT WE DO HAVE PLENTY, ALSO THE DOCKS ARE FOR OUR GUESTS USE, PLEASE ENJOY.

PLEASE PUT BOAT PADDLES ON DECKS WHERE ALL GUESTS WILL HAVE FOR USE. THERE WILL BE A CHARGE OF \$50 IF PADDLES ARE NOT FOUND.

YOU ARE WELCOME TO BRING A TROLLING MOTOR, BUT NO BOATS, WE DO NOT HAVE RAMPS FOR LAUNCHING.

NO CHILDREN SHOULD BE LEFT UNATTENDED ON THE DOCKS AND SHOULD BE WEARING LIFE JACKETS WHEN ON DOCKS AND IN BOATS. PET POLICIES:

RETREAT CABINS IS A PET-FRIENDLY PROPERTY.

A \$50.00 NON-REFUNDABLE PET FEE IS REQUIRED AND A \$20.00 FEE PER EXTRA DOG AFTER THAT IS REQUIRED UP TO 2 DOGS.

DOGS MUST BE CURRENT IN ALL VACCINATIONS AND MUST BE ON FLEA AND TICK MANAGEMENT SYSTEM.

IF YOU ALLOW DOGS ON YOUR FURNITURE, PLEASE BRING THEIR BLANKET OR BEDDING FOR OUR FURNITURE, EXTRA CLEANING FEE WILL APPLY FOR CLEANING SOFAS, COMFORTERS,ETC.

DOGS MUST BE ON LEASHES WHILE OUT WALKING ON PROPERTY, WHILE WE ALL LOVE OUR ANIMALS, OTHER GUESTS MAY NOT FEEL THE SAME, PLEASE BE RESPECTFUL OF THIS.

ANY DAMAGES CAUSED BY PETS TO THE PROPERTY AND OR HOUSEHOLD GOODS WILL BE CHARGED TO GUESTS ACCORDINGLY. THE NON-REFUNDABLE PET FEE IS NOT A DAMAGE DEPOSIT. IF YOUR GUESTS ARRIVING WITH YOU ALSO WANT TO BRING PETS THE FEE APPLIES TO THEM AS WELL. SPA POLICIES:

SPA WILL BE CLOSED BEGINNING JUNE 1 THROUGH OCT. 1, YOU MAY DISCUSS WITH MGMT ON USING THE HOT TUB. IF HOT TUB IS FOUND USED THERE WILL BE A CHARGE OF \$150.00.

ADULTS ONLY ALLOWED IN HOT TUBS.

KEEP COVER ON SPA WHEN NOT IN USE, KEEPS WATER HOT DO NOT TURN TEMP PAST 102 OR DOWN PAST 100.

DO NOT ADD ANY CHEMICALS, SOAP, BUBBLE BATH, THESE ITEMS WILL CLOG FILTERS AND RESULT IN US HAVING TO CLEAN THE TUB NUMEROUS TIMES AND WILL RESULT IN AN EXCESSIVE CLEANING FEE FOR GUEST.

THE SPA IS NOT A POOL, OVERUSE WILL AFFECT THE WATER QUALITY.

DO NOT SIT OR STAND ON COVER, REPLACEMENT COST IS \$400.00.

IF WATER LEVEL IS FOUND LOW AND HOT TUB IS SUCKING AIR, A FEE OF \$150 WILL BE CHARGED. PLEASE USE WATER HOSE TO FILL TUB ABOVE BASKET WHERE IT NO LONGER SUCKS AIR.

SPA IS SERVICED AFTER GUEST VISIT. IF EXCESSIVE CLEANING IS REQUIRED THERE WILL BE A CHARGE OF \$150.00.

TAKE CARE WHEN ENTERING AND EXITING HOT TUB.

THOSE GUESTS, WHO ARE PREGNANT, HAVE HEART PROBLEMS, ASTHMA OR POOR HEALTH SHOULD NOT USE THE HOT TUBS. ALCOHOL USE INCREASES THE INTENSITY OF SPA USE. PLEASE MONITOR YOUR OWN HEALTH CONDITIONS BEFORE USING SPA.

IT IS RECOMMENDED THAT HEALTHY ADULTS NOT EXCEED 20 MIN IN THE SPA. PLEASE INFORM US IF YOU NOTICE ANYTHING WRONG WITH SPA OF IF THE WATER LEVEL IS BELOW SKIMMER BASKET. CONTACT NUMBER 601-795-9944, OR PLEASE COME TO OFFICE.

We at Retreat Cabins try to keep spa's in working conditions at all times, on occasions there will be problems, we will do our best to address them as soon as possible. Guest understands hot tub use is at their own risk. Guest accept FULL responsibility for any skin condition or any other illness arising from use of the hot tub, and hold the Retreat Cabins, LLC, harmless. Further, guest will not use soaps, bath oils, bubble baths, perfumes, or bath salts in the hot tub and no eating in the hot tub. If bath products, glass, grass, mud / food are found in the hot tub after check out, there will be a charge of \$150.00 for the additional

cleaning of the spa.

PLEASE READ, SIGN, AND RETURN THIS PAGE

I/WE HAVE READ ALL TERMS AND CONDITIONS IN REGARDS TO DAMAGE FEES, OCCUPANCY, CHECK-IN, CHECK-OUT, PETS, CLEANING ,SMOKING, FISHING, GOLF CARTS RENTALS, CANCELLATIONS, SPA POLICIES. IN DOING SO BY SIGNING BELOW I AUTHORIZE MY CREDIT CARD TO BE CHARGED FOR ANY DAMAGES OR EXCESSIVE CLEANINGS DEEMED NECESSARY BY RETREAT CABINS, LLC

PLEASE SIGN AND RETURN TO:

RETREAT CABINS, LLC 119 KAMMER RD POPLARVILLE, MS 39470 1-877-213-1799 www.theretreatcabins.com

PRINT GUEST NAME

DATE

SIGNATURE

CABIN

ARRIVAL DATE

TERMS AND CONDITIONS SUBJECT TO CHANGE